

COVID-19 Medicare Accelerated and Advance Payment Request Resources

Updated on 4/16/2020

The Centers for Medicare and Medicaid Services (CMS) has [expanded](#) the Accelerated and Advanced Payment Program to a broader group of Medicare providers during the COVID-19 public health emergency. These accelerated or advance payments are intended to support providers when there is a disruption in claims submission and/or claims processing. Providers and suppliers must submit a request for payment to the appropriate Medicare Administrative Contractor (MAC) and meet the required qualifications.

The following is a list of Medicare Accelerated and Advance Payment request forms and resources separated by MAC. If you are intending to request accelerated or advance payments for your facility or practice due to the impact of COVID-19, remember to select COVID-19 as the reason for your request on your application. If you are unsure which MAC is designated for your practice, please review the [CMS MAC Jurisdiction Chart](#).

CGS Administrators, LLC (CGS) - Jurisdiction 15

(KY, OH, and home health and hospice claims for the following states: DE, DC, CO, IA, KS, MD, MO, MT, NE, ND, PA, SD, UT, VA, WV, and WY) DME B & C (AL, AR, CO, FL, GA, IL, IN, KY, LA, MI, MN, MS, NM, NC, OH, OK, SC, TN, TX, VA, WI, WV, PR, US VI)

The toll-free Hotline Telephone Number: 1-855-769-9920

Hours of Operation: 7:00 am – 4:00 pm CT

Helpful Online Resources:

- [CGS COVID-19 Resource Page](#)
- [COVID-19 Accelerated and Advance Payment Request Form \(CGS\)](#)

Application instructions can be found on the form. The request may be submitted to CGS via email CGS.ERS.CORR@cgsadmin.com, fax 1.615.664.5949, or mail at:

CGS Administrators, LLC
ATTN: CFO Accelerated Payments
PO Box 20018
Nashville, TN 37202

First Coast Service Options Inc. (FCSO)- Jurisdiction N

(FL, PR, US VI)

The toll-free Hotline Telephone Number: 1-855-247-8428

Hours of Operation: 8:30 AM – 4:00 PM ET

Helpful Online Resources:

- [FCSO Provider Contact Center](#)
- [COVID-19 Information](#)
- [COVID-19 Accelerated and Advance Payment Information](#)

The application form can only be accessed through the [Provider Enrollment Gateway](#). An eligible provider must log into the gateway, download the form, fill in the prompts, and upload their application for submission while logged into the Gateway.

National Government Services (NGS) - Jurisdiction 6 & Jurisdiction K

(CT, IL, ME, MA, MN, NY, NH, RI, VT, WI, and home health and hospice claims for the following states: AK, AS, AZ, CA, CT, GU, HI, ID, MA, ME, MI, MN, NH, NV, NJ, NY, MP, OR, PR, RI, US VI, VT, WI, and WA).

The toll-free Hotline Telephone Number: 1-888-802-3898

Hours of Operation: 8:00 am – 4:00 pm CT for Jurisdiction 6

8:00 am – 4:00 pm ET for Jurisdiction K

Helpful Online Resources:

- [NGS Accelerated or Advance Payments to Providers \(homepage\)](#)
- [NGS Accelerated/Advance Payment Process FAQ](#)
- [Request for Accelerated/Advance Payment Form \(NGS\)](#)

Applicants should submit their completed request forms via email to the address that best fits their facility:

- Jurisdiction 6 Part A/HH+H: J6AcceleratedPaymentPartA@anthem.com
- Jurisdiction 6 Part B: J6AdvancePaymentPartB@anthem.com
- Jurisdiction K Part A/HH+H: JKAcceleratedPaymentPartA@anthem.com
- Jurisdiction K Part B: JKAdvancePaymentPartB@anthem.com

Novitas Solutions, Inc. - Jurisdiction H & Jurisdiction L

(AR, CO, DE, DC, LA, MS, MD, NJ, NM, OK, PA, TX, (includes Part B for counties of Arlington and Fairfax in VA and the city of Alexandria in VA))

The toll-free Hotline Telephone Number: 1-855-247-8428

Hours of Operation: 8:30 AM – 4:00 PM ET

Helpful Online Resources:

- [Novitas Solutions, Inc COVID-19 Information](#)
- [Accelerated and Advance Payment Request Information- Jurisdiction L](#)
- [Accelerated and Advance Payment Request Information- Jurisdiction H](#)

The application form can only be accessed through the [Provider Enrollment Gateway](#).

An eligible provider must log into the gateway, download the form, fill in the prompts, and upload their application for submission while logged into the Gateway.

Noridian Healthcare Solutions - Jurisdiction E & Jurisdiction F

(AK, AZ, CA, HI, ID, MT, ND, NV, OR, SD, UT, WA, WY, AS, GU, MP). DME A & D (CT, DE, DC, ME, MD, MA, NH, NJ, NY, PA, RI, VT, AK, AZ, CA, HI, ID, IA, KS, MO, MT, NE, NV, ND, OR, SD, UT, WA, WY, AS, GU, MP)

The toll-free Hotline Telephone Number: 1-866-575-4067

Hours of Operation: 8:00 am – 6:00 pm CT

Helpful Online Resources:

- [Noridian Health Care Solutions Resource Page](#) - COVID-19 Resources are separated by Jurisdiction:
 - [Jurisdiction E, Part A](#)
 - [Jurisdiction E, Part B](#)
 - [Jurisdiction F, Part A](#)
 - [Jurisdiction F, Part B](#)
 - [Jurisdiction A, DME](#)
 - [Jurisdiction D, DME](#)
- [Noridian Accelerated and Advance Payment Request Form](#)

While the COVID-19 resources are separated by Jurisdiction, all Noridian Jurisdictions use the same request form. Applications may be submitted via email, fax, or mail; however, email and fax are preferred. Email and fax information is available on the form.

Palmetto GBA - Jurisdiction J & Jurisdiction M

(AL, GA, NC, SC, TN, VA (excludes Part B for the counties of Arlington and Fairfax in VA and the city of Alexandria in VA), WV, and home health and hospice claims for the following states: AL, AR, FL, GA, IL, IN, KY, LA, MS, NM, NC, OH, OK, SC, TN, and TX)

The toll-free Hotline Telephone Number: 1-833-820-6138

Hours of Operation: 8:30 am – 5:00 pm ET

Helpful Online Resources:

- [Palmetto GBA Emergency and Disaster Instructions](#)
- [Palmetto GBA COVID-19 Accelerated or Advance Payment FAQs](#)
- Palmetto GBA Accelerated and Advance Payment Request Forms are different depending upon Jurisdiction and facility type. Applicants should complete and sign the form then submit via email or fax:
 - [Jurisdiction J, Part A](#)
 - Email: jj.financialrelief@palmettogba.com
 - Fax: (803) 870-0148
 - [Jurisdiction J, Part B](#)
 - Email: jj.financialrelief@palmettogba.com
 - Fax: (803) 870-0152
 - [Jurisdiction M, Part A](#)
 - Email: jm.financialrelief@palmettogba.com
 - Fax: (803) 462-2574
 - [Jurisdiction M, Part B](#)
 - Email: jm.financialrelief@palmettogba.com
 - Fax: (803) 462-2575
 - [Jurisdiction M, Home Health & Hospice](#)
 - Email: jm.financialrelief@palmettogba.com
 - Fax: (803) 462-2574

Wisconsin Physician Services (WPS) - Jurisdiction 5 & Jurisdiction 8

(IN, MI, IA, KS, MO, NE)

The toll-free Hotline Telephone Number: 1-844-209-2567

Hours of Operation: 7:00 am – 4:00 pm CT

Helpful Online Resources:

- [WPS COVID-19 Resources](#)
- WPS requires providers to log into their [online portal](#) in order to review the WPS Accelerated and Advance Payment Request procedures.